

Student Complaint Form

This Complaint Form must be lodged directly to Student Services.

A YOUR PERSONAL DETAILS

Family Name:

Given Name(s):

Course Name:

Student ID:

Contact Phone:

USI:

Email:

B COMPLAINT INFORMATION

NOTE

1. Students are encouraged to solve any complaint by directly through discussion in the first instance. If this does not provide the solution to the problem, then the formal complaints procedure is to be followed.

I request the Institute to address the following issue:

- Academic Financial Personal Procedural Other _____

Department of Issue (If appropriate): _____

(Date & Time): _____

Briefly describe the issue:

(Attach separate sheet if required)

C STUDENT DECLARATION

- I declare that the information given is true and accurate to the best of my knowledge and I have not willfully suppressed any information.
- I understand that if there are any changes to the information provided by me in this form, I would notify RGIT Australia immediately and in the event that I fail to do so, I will be liable for any additional costs incurred.

Signature of Student

Date

OFFICE USE ONLY

Person receiving complain

Date:

Signature

Expected resolution date